Svetošimunska cesta 25, 10000 Zagreb Telefon: +385 (0)1 2393 777

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E-marketing for sustainable development (219687)

Nositelj predmeta

doc. dr. sc. Marina Tomić Maksan

Opis predmeta

Internet and other information technologies have created a new framework for development of marketing activities. Within this course students will learn about e-environment and market research in the e-environment, on online consumer behavior, online tools and e-marketing strategies that are used in the context of sustainable development. Case studies approach will facilitate understanding and adoption of the material, while exercises and individual work on creating an e-marketing plan prepare students for practical application of theoretical knowledge.

ECTS: 3.00

E-učenje: **R1**

Sati nastave: 30 Predavanja: 10 Auditorne vježbe: 6

Seminar: 14

Izvođač predavanja

- doc. dr. sc. Marina Tomić Maksan
- prof. dr. sc. Marija Cerjak
- izv. prof. dr. sc. Željka Mesić

Vrsta predmeta

• Graduate studies / MS Courses taught in English (Izborni predmet, 1. semestar, 1. godina)

Oblici nastave

- Lectures
- Seminars
- Exercises

Ishodi učenja i način provjere

Ocjenjivanje

Dovoljan (2): 60-69 % Dobar (3): 70-79 % Vrlo dobar (4): 80-89 % Izvrstan (5): >90 %





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Ishod učenja	Način provjere
1. Understand context and principles of sustainable development	
2. Understand the context of E-Marketing	
3. Explain the process and conduct market research in e-environment	
4. Explain behavior of consumers in the e-environment	
5. Identify marketing opportunities provided by e-environment	
6. Identify tools used in e-marketing	
7. Create and present e-marketing plan	

Polaganje ispita

The final grade of a student is calculated from the mark obtained for the conducted research and seminar essay with essay as 2/3 and conducted research 1/3 of the total mark.

Tjedni plan nastave

- Introduction into sustainable development Basic concepts and principles of sustainable development, characteristics and examples of sustainable development and socially responsible business
- 2. Basic marketing concepts repetition Repetition of basic marketing concepts, marketing strategy, segmentation
- 3. Introduction to e-marketing Differences between e-marketing and traditional marketing, e-environment
- 4. E- marketing research Market research in the e-environment, methods of data collection and data analysis in the e-environment
- 5. Consumer behaviour in the e-environment Consumer behaviour in e-environment, the role of social factors in consumer behavior
- 6. Website design and maintanance Website design, website analysis, differences between personal and corporate business website, attributes and examples of successful websites in the context of sustainable development
- 7. E-mail marketing Basic concepts, types of e-mail marketing, e-mail campaigns, examples of good practice in e-mail marketing
- 8. Online advertising Advertising concepts and their application in e-environment, advertising opportunities in e-environment
- 9. Social Networks and Marketing Types of social networks available, examples of the use of social networks for marketing purposes
- 10. Social Networks and Marketing Examples of the use of social networks for marketing purposes
- 11. E-marketing plan Key components of E-marketing plan, examples of successful e-marketing plans
- 12. E-marketing ethical and legal issues Ethical and legal issues related to e-marketing
- 13. Individual work of students Independent work of students on their assignment (emarketing plan)
- 14. Individual work of students Independent work of students on their assignment (e-marketing plan)
- 15. Presentation of seminars Oral presentation of seminars

Sveučilište u Zagrebu Agronomski fakultet



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Obvezna literatura

- 1. Rob Stokes (2011.): E-marketing, The esential guide to digital marketing, 4th edition, Quirk (Pty) Ltd
- 2. Jennifer-Claire V. Klotz (2002.): How to direct-market farm products on the Internet, U.S. Dept. of Agriculture, Agricultural Marketing Service, Transportation and Marketing Programs, Marketing Services Branch

Preporučena literatura

1. Judy Strauss; Raymond Frost (2013.): E-Marketing, 7th Edition, Prentice Hall