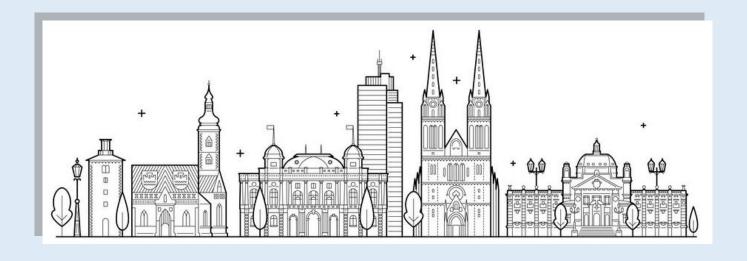
ABC GUIDE FOR INCOMING STUDENTS



INTERNATIONAL RELATIONS OFFICE
V. PAVILION, III FLOOR







Republic of Croatia

Capital: Zagreb, 806.341 inhabitants

Size: 56.542 km2

Population: 3.899.000 inhabitants

Electricity: Voltage 220 V, frequency 50 Hz **Drinking Water**: The water is drinkable and of a high quality in the public water supply system

throughout the country.

Croatian country code: +385

Zagreb, 2023

HRVATSKA/CROATIA CURRENCY- Euro and Cent (1 euro = 100 cents)

As of January 1, 2023, the EURO (€) is the official currency in Croatia One euro is made up of 100 cents.

Coins are minted in denominations of 1, 2, 5, 10, 20 and 50 cents, and 1 and 2 euros.

There are two series of banknotes. The first series comprises seven different denominations: €5, €10, €20, €50, €100, €200 and €500. The second series, or Europa series, consists of six denominations and was completed with the issuance of the €100 and €200 on 28 May 2019. The €500 banknote was not included in the Europa series

You can find the Exchange Rate List at the web-page: http://www.mjenjacnice.com/

NATIONAL HOLIDAYS

National holidays

January 1 - New Year
January 6 - Epiphany
Easter and Easter Monday
May 1 - Labour Day
Corpus Christi
May 30 - Day of Croatia Statehood
June 22 - Day of Antifascist Struggle

August 5 - Victory and Homeland Gratitude Day

August 15 - Assumption November 1 - All Saint's Day November 18 - Remembrance Day December 25 - Christmas Day

December 26 - Boxing Day (St. Stephen's Day)

PERSONAL TAX NUMBER (PIN / OIB)

If you didn't manage to get the OIB number before your arrival (provided by the University of Zagreb Central International Office) you should first request a personal tax number (OIB) at the Central Tax Administration (Porezna uprava).

You will need your passport or ID card (EU citizens) and the filled out Request Form http://www.porezna-uprava.hr/en/EN_obrasci/Documents/PINrequest.pdf.

The Application has to be submitted in person and the OIB can be issued immediately free of charge.

Central Tax Administration (Ministry of Finance, Tax Administration)

Avenue Dubrovnik 32 (tram station SREDIŠĆE)

5th floor, room 529

Working hours: Monday – Friday: 08:00 – 15:00

STUDENT'S ENROLMENT AT THE FACULTY OF AGRICULTURE

Please bring **2 photos (format 4x6 cm)** for your enrolment. Detailed information regarding the enrolment procedure will be given on Welcome day – first day of semester (summer/winter).

STUDENT IDENTITY CARD (X-CARD or SMART CARD)

Students are entitled to an identification card ("x-card" or "smart card"). The card serves as a means of student identification and enables you to have subsidised meals, entrance to libraries and other University premises, discount at some cultural institutions and shops, etc.

The Croatian Ministry of Science, Education and Sports allows a weekly subsidy to the ERASMUS+ students (Program countries, Student Mobility Studies – SMS, <u>but not</u> Student Mobility Placement – SMP). All other categories of international students (ERASMUS+ partner countries and ERASMUS MUNDUS) pay the full price of the meal.

The full price of the daily menu is $3 \in$; students that receive a subsidy on the card pay $0.86 \in$ whereas the rest (71,24%) is covered by the subsidy. Exchange students are entitled to a weekly subsidy of 29,92 €, i.e. $120.86 \in$.

- The student card is issued at the Faculty of Agriculture
- Cost of the student card is 6,64 €
- You will receive payment slip for the mentioned costs and you can make the payment transfer in any Bank or Post office
- After you pay the costs of the student card please bring us copy of the payment confirmation and you will get a temporary student card which you can use until you get an individualized/personal one.

How can you get a student card?

• Once you are enrolled at Faculty of Agriculture we will contact you in order to pick up your Student identity card.

SUBSIDISED MEALS

Every student must have "x-card" or "smart card" in order to get meals at a reduced price at one of 17 university restaurants. Student must show "x-card" to a cashier and pay for the meal.

ACCOMMODATION

Information on Accommodation Application: please contact Mr. Vlado Levak, vlado.levak@sczg.hr if you would like to book accommodation in student residence hall. More information is available at: http://www.unizg.hr/homepage/international-exchange/exchange-students/student-services/housing/.

INTERNET ACCESS

Croatia is a part of Eduroam which stands for Education Roaming (http://www.eduroam.org/). Before your arrival in Croatia, please contact IT Service at your home institution to give you AAI electronic identity (in the case that your University is a member of Eduroam service).

If you do not have an AAI electronic identity, upon enrolment, you will receive internet access credentials from our IT manager. Download the necessary installation software from http://installer.eduroam.hr.

VISA AND TEMPORARY STAY PERMIT / HEALTH INSURANCE

Please find information at the following Internet address:

http://www.unizg.hr/homepage/international-exchange/exchange-students/before-coming-to-zagreb/

ARRIVAL TO ZAGREB IF YOU TRAVEL...

By rail...

Central Railway Station (Glavni kolodvor) is actually in the heart of Zagreb, only a 10-minutes-walk from the main city square (Trg bana Jelačića). Tram station GLAVNI KOLODVOR is in front of Central Railway Station (available tram lines: 2, 4, 6, 9, 13).

Changing currency at Central Railway Station: A currency exchange and ATM (open 24 hrs) are in the international ticketing area.

By bus...

Central Bus Station (Autobusni kolodvor) is in the vicinity of Central Railway Station. Tram station AUTOBUSNI KOLODVOR is in front of Central Bus Station (available tram lines: 2, 5, 6, 7, 8).

By plane...

Upon arrival at Zagreb's Franjo Tuđman Airport, take the Croatia Airlines bus "Pleso prijevoz" to the Central Bus Station ("Autobusni kolodvor"). The bus schedule can be found here. The journey takes around 30 minutes. From the Central Bus Station, you can access trams as explained in the 'By bus' section. The airport bus costs 3.98 € and runs every half-hour daily, starting at 04:30 and ending at 20:30.

Changing currency: There is an ATM outside international arrivals, the Zagrebačka banka office (open 08:00-21:00) and an exchange in the post office (open 07:00-20:00) in the centre of the airport.

HOW TO REACH FACULTY OF AGRICULTURE?

Exit the tram at "**RAVNICE**" station, near the KRAŠ chocolate company. Look for signs leading to the Faculty of Agriculture ("Agronomski fakultet") and follow the flow of students heading in that direction for guidance.

IRO office location: V. pavilion, 3rd floor (brown brick building) Working hours for students: Monday – Friday: 9:00 – 11:00

PUBLIC TRANSPORTATION

There are three ways of public transportation - trams, buses and city railway. They operate all day (every few minutes) and night (every hour). Tickets can be bought on board or at newsstands $(0,53 \in)$. Make sure that you stamp your ticket once you board: an unstamped ticket is as good as no ticket at all! Daily tickets are available at a price of $3,98 \in$.

Monthly transport ticket

Required documents:

- **one photo** (format 3 x 3,5 cm)
- local transport form (will be given to you in IRO or you can download it: form)
- confirmed Indeks (student book)

Issuing:

ZET, Ozaljska 105, Zagreb (tram end station LJUBLJANICA)

Desk: 11

Working hours: Monday - Friday: 07:30 - 15:00

Price:

Card issuing: 3,98 €

Monthly ticket for students: 13,27 € Monthly ticket for teachers: 47,78 €

MAP OF TRAM LINES

You can find a map of tram lines at:

https://www.expatincroatia.com/zet-zagreb-tram-map/#images-1

Important TRAM STOPS:

- **RAVNICE** Faculty of Agriculture University of Zagreb
- GLAVNI KOLODVOR Central Railway Station
- **AUTOBUSNI KOLODVOR** Central Bus Station
- LJUBLJANICA Central ZET Office
- **SREDIŠĆE** Ministry of Finance, Tax Administration
- TRG ŽRTAVA FAŠIZMA University of Zagreb, Central International Relations Office
- VJESNIK Dormitory "Cvjetno naselje" and "Ante Starčević"
- STUDENTSKI DOM "S. RADIĆ" Dormitory "Stjepan Radić"

TAXI SERVICE

Taxis in Zagreb are affordable and accessible at major hotels, train/bus stations, and central locations. You may contact Radio Taxi (060 800 800), Taxi Cammeo (060 7100), or Eko Taxi (060 7777), or use Uber or Bolt for a ride.

ADDITIONAL INFORMATION

All additional information about culture, shopping, lifestyle, events, etc. in Zagreb you can find at web-page: https://www.infozagreb.hr/en/

HEALTH CARE

During your stay in Croatia you must have valid health insurance. For non-EU citizens health insurance is also a prerequisite for the approval of temporary stay. If you have EU citizenship, you should have a European Health Insurance Card.

You may also have an international health insurance policy, in which case you will need to pay for the examination when you visit a doctor and afterwards you can be refunded from your insurance company for the medical costs that incurred.

Detailed information about it you could find at web site of Croatian Health Insurance Fund. http://www.hzzo.hr/en.

In emergencies for which an ambulance is needed dial 112!

More information about medical contacts and services you can find at web-page: http://www.unizg.hr/homepage/international-exchange/exchange-students/student-services/students-health-and-well-being/.